

PRODUCT RETURN FORM

Wanting to return your item ? Fill in the required fields in the attached table (continue on separate page[s] if necessary) and send with your parcel to the return address listed at the foot of this form.

If you have changed your mind about your purchase, Packaworld International Limited ("PIL") will, at their sole discretion, offer you an exchange voucher or refund (less 20% of the order value to cover re- stocking fee) provided that:

- You return the item within 14 days (inclusive) from the tracked date of delivery
- You produce your original PIL receipt and/or proof of purchase (e.g. invoice) at the time you return the item
- The item is in a re-saleable and 'As New Condition' including that:
 - the product(s) is still packaged up like new and it is in its original packaging, including instruction manuals and all accessories;
 - it is unworn, unopened, unused and in its original condition;
 - any sew-in labels are still attached
 - a returns form is completed (THIS FORM) and accompanies your returning item(s)

Please Note

PIL reserves the right to assess the condition and age of returned goods prior to providing a refund or exchange voucher. This may result in an exchange voucher or refund being refused. Determination of an item matching the definition of "As New Condition" is at the sole discretion of PIL. Return postage costs will be at the buyers expense.

Sale items, special orders and goods made to customer specification are not eligible for Packaworld's 14 day Change of Mind policy.

We encourage you to return your parcel via registered or traceable postal services as all returned parcels remain the responsibility of the purchaser until received by PIL. If the item(s) you wish to return is faulty or not as ordered, please contact info@packaworld.com before posting your return.

For more information on our returns policy visit <http://www.packaworld.com/warranty--returns.html>

PLEASE SEND ALL RETURNS TO

PACKAWORLD INTERNATIONAL LIMITED

(Address to be provided once return approved)

PRODUCT RETURN FORM

Company / Customer Name:

Order Date:

Order Reference:

Return Reference:

Quantity	Product Code	Product Description	Price (exc. GST)	Reason Code	Comments

NOTES: 1. Reason for Return Code:-

- A = Change of Mind
- B = Incorrect Item Received
- C = Item not as depicted
- D = Faulty (Please provide details and photographs to assist with evaluation)